

## Revised RAPID RTC Holiday Support Hours

**December 23** - Regular Hours (8:00 am - 5:00 pm GMT)

**December 24** - Modified Day (8:00 am - 3:00 pm GMT)

**December 25** - Closed

**December 26** - Closed

**December 27** - Closed

**December 28** - Modified Day (9:00 am - 4:00 pm GMT)

**December 29** - Regular Hours (8:00 am - 5:00 pm GMT)

**December 30** - Regular Hours (8:00 am - 5:00 pm GMT)

**December 31** - Modified Day (8:00 am - 3:00 pm GMT)

**January 1** - Closed

**January 2** - Regular Saturday Hours (9:00 am - 4:00 pm GMT)

## IE Concierge Hours in December

**December 24** - Modified Day (6:00 am - 7:00 pm GMT)

**December 25** - Closed

**December 26** - Modified Day (7:00 am - 11:00 pm GMT)

**December 31** - Modified Day (6:00 am - 7:00 pm GMT)

**January 1** - Closed

**January 2** - Modified Day (7:00 am - 11:00 pm GMT)

Best wishes for a wonderful holiday season and a healthy and happy new year!